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LEICESTER CITY FOOTBALL CLUB

MEMBERSHIP 2022-23

TERMS AND CONDITIONS

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Section 1- Introduction

A Member of Leicester City Football Club is subject to the following Terms and Conditions (collectively referred to as the "**Membership Terms and Conditions**"):

- (i) The General Terms and Conditions relating to Memberships as set out in Section 2;
- (ii) Where a Member purchases a ticket for a Home Match, the Home Match Terms and Conditions referred to in Section 3; and
- (iii) Where a Member purchases a ticket for an Away Match, the Away Match Terms and Conditions referred to in Section 4; and
- (iv) Where a Member has opted to purchase a Match Day Car Park Pass at the Stadium, the Car Park Terms and Conditions referred to in Section 5; and
- (v) Where a Member has a disability, the LCFC Supporters with a Disability – Additional Membership Terms and Conditions set out in Section 6; and
- (vi) The Ground Regulations set out in Section 7 applicable for the 2022/23 Season referred to in Section 7; and
- (vii) If applicable, any COVID-19 Supplemental Membership Terms and Conditions as published from time to time as a result of the COVID-19 pandemic (Section 8); and
- (viii) If applicable, any COVID-19 Supporter Code of Conduct as published from time to time as a result of the COVID-19 pandemic (Section 9).

Section 2 - General Membership Terms and Conditions

Definitions and Interpretation

In the Membership Terms and Conditions, the following words and phrases shall have the following meanings (unless stated otherwise): -

“Away Match” any first team away league match fixture in respect of which the Member has purchased a ticket;

“Car Park” means the car parking facilities at and around the Stadium for which a Car Park Pass is valid;

“Car Park Pass” means a Match Day Car Park Pass;

“Club” means Leicester City Football Club;

“Conditions of Entry” means the rules and regulations of each of FIFA, UEFA, the Football Association, The FA Premier League, the English Football League, the Ground Regulations, the PL Commitment and any applicable COVID-19 Supporter Code of Conduct;

“COVID-19 Supporter Code of Conduct” means any such COVID-19 supporter code of conduct issued by the Club from time to time which may set out certain terms and conditions (in addition to the Ground Regulations) as a consequence of the COVID-19 pandemic and upon which supporters are granted entry to the Stadium, any such code of conduct to form Section 9 of these Membership Terms and Conditions and to be communicated to the Member, available on the Club website and displayed at the Stadium;

“Ground Regulations” means the ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Stadium, a copy of which will be available on the Club website and which form Section 7 of these Membership Terms and Conditions;

“Home Match” means any first team home league match fixture in which the Club participates and which takes place at the Stadium during the Season in respect of which the Member has purchased a ticket;

“Home Match Ticket/s” means a printed paper ticket or any other form of ticket (and/or any rights arising out of or in connection with any of the foregoing) for admission to the Home Match;

“Material” means any audio, visual or audio-visual material or any information or data;

“Membership Benefits” means those benefits referred to in Conditions 46, 47 and 48 (and/or as otherwise notified to Members from time to time);

“PL Commitment” means the Premier League’s Commitment regarding abusive and discriminatory conduct (which can separately be found on – or accessed via – the Club’s website at www.lcfc.com/terms, the Premier League’s website or can be provided upon written request to the Club);

“Season” means the 2022/23 football season;

“Stadium” means King Power Stadium located at Filbert Way, Leicester, LE2 7FL; and

“Supporter with a Disability” means as defined in Section 6 Condition 1.

General Regulations:

- The Club celebrates diversity and works to create a matchday experience that is safe and enjoyable for all. The Club welcomes all to the Stadium, regardless of age, disability, gender, race, faith, sexual orientation or any other protected characteristic. The Club will not tolerate behaviour (whether verbal, physical, written or otherwise) that is anti-social, discriminatory, offensive, racist, homophobic, threatening, abusive or otherwise targeting someone because of their protected characteristic. If the Club finds any Member and/or supporter committing any of the above offences or behaviours at the Stadium or any other football stadium, or via online media or any other media, the Club shall be entitled to impose on the Member and/or supporter such sanction as it considers appropriate in the circumstances, which may include, without limitation, a lifetime ban from all Club fixtures and/or withdrawal of the Member’s Membership without reimbursement. In addition, such Member and/or supporter could face arrest and prosecution by the police.
- The Stadium is a cashless Stadium and all payments within the Stadium must be made by card or by mobile device. The Stadium is a smoke-free stadium and smoking is not permitted inside the Stadium,

which includes the use of e-cigarettes and any other similar item. No large items such as golf umbrellas nor any food or drink which has not been purchased on site at the Stadium may be

brought into the Stadium (other than as required for medical purposes proof of which may be requested).

- The Club reserves the right, at its absolute discretion, to (i) eject any person, including a Member, from the Stadium, (ii) refuse entry to the Stadium, (iii) suspend the Member for a period of time as determined by the Club, or (iv) withdraw indefinitely a Membership (including all benefits associated with such Membership), without reimbursement, if (a) the Member fails to comply with any of the Club's Ground Regulations, the PL Commitment, any applicable COVID-19 Supporter Code of Conduct or these Membership Terms and Conditions or any other requirements that the Club may reasonably impose in relation to admission at the Stadium from time to time; or (b) the Member is prohibited (by law or otherwise) from attending the Stadium or any other sporting venue anywhere in the world; or (c) the Member's presence within the Stadium is, or could reasonably be construed as, constituting a source of danger, nuisance or annoyance to any other person; or (d) the Member (or any person using and/or in possession of the relevant Membership or ticket) engages in any abusive, dangerous or other unacceptable behaviour (including that listed in Condition 1 above) in or around the Stadium or any other sporting venue anywhere in the world, or via online media or any other media. Members are expected to show respect to all supporters and staff; behaviour that falls below the Club's expectations in this regard could result in the Membership being revoked without reimbursement or in any of the other sanctions outlined in this Condition. Members agree to conduct themselves in a manner befitting a representative of the Club and agree not to do anything or procure anything to be done (in each case including over the counter, by phone or by social media) that will, or is likely to, bring the name or reputation of the Club into disrepute. Where a Membership or Member's ticket is withdrawn or cancelled following a determination that a Member engaged in prohibited activity under the PL Commitment, the Club will also notify the Premier League and all other football clubs in the Premier League competition to ensure that the applicable sanction is enforced by all such clubs.
- Persistent standing is not permitted within the Stadium during play, as it may compromise supporter safety, disrupts the view of fellow supporters and might endanger the Club's Safety Certificate that is required to allow supporters to attend matches. Any supporter guilty of persistent standing in the view of the Club is liable to immediate ejection and the possible withdrawal of their Membership without reimbursement.
- In order to safeguard the safety of supporters and fans, **the Club does not permit children under the age of two at the Stadium.**
- Children under the age of 16 must be accompanied by someone over the age of 18 when attending a match at the Stadium, for their own safety and the safety of the Club's supporters.
- No person may bring into the Stadium or use within the Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a Match at the Stadium.
- The Club does not allow any professional cameras (or cameras that staff believe in their absolute discretion to be professional), video cameras, tablet computers, selfie sticks or audio recording devices to be brought into the Stadium for use during a Match. Mobile telephones and other mobile devices are permitted within the Stadium providing that (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (ii) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
- Save as set out in Condition 8 above, no person shall capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Stadium, nor may any person bring into the Stadium or use within the Stadium (or provide to, facilitate or otherwise assist another person to use within the Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the Premier League (or other relevant governing body, as directed by the Club) and/or the Club and the copyright, database right and all other rights, title and interest in and to all Material is hereby assigned to the Premier League (or other relevant governing body, as directed by the Club), including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League (or other

relevant governing body, as directed by the Club)) to promptly execute all instruments and do all

things necessary to vest the right, title and interest in such rights to the Premier League (or other relevant governing body, as directed by the Club) absolutely and with full title guarantee.

Membership

▪ **Types of Memberships**

Membership will be made available to individuals at the Club's sole discretion. For the 2022/23 Season, the Club will operate the following Memberships (as may be amended by the Club from time to time):

- a) **Adult Membership (Standard or +)**, available to individuals aged 18 or over on 1 September 2022;
- b) **Junior Membership (Standard or +)**, available to individuals aged 2-17 on 1 September 2022;
- c) **International Membership**, available to individuals living outside of the UK on the date of purchase. The Club may request proof of residential address in order to check that the individual qualifies for this Membership;

- Further information regarding the benefits that are associated with each Membership can be found in Conditions 46, 47 and 48 of these Membership Terms and Conditions.
- Please ensure that you are purchasing the correct Membership before attempting to purchase any match tickets. Any Member found purchasing the wrong concession match ticket may face having their Membership being cancelled without reimbursement. Members must provide complete, correct and accurate information to the Club in connection with their Membership applications and must notify the Club promptly in the event that any of the details relevant to their Membership (including their address, email address, telephone number and other contact details) change during the Season. A Membership which entitles the Member to apply for (and potentially purchase) a concessionary match ticket may be used to apply for (and potentially purchase) an upgraded home match ticket a maximum of four (4) times during the Season. For the avoidance of doubt, the increased price for the upgraded ticket will be due in order to purchase such upgraded ticket. Such upgrade request is required to be made directly to the Club by telephone before the Match day or on Match day prior to the time when the telephones lines are closed. It is a pre-condition of the upgrade that full details of the proposed transferee must be provided to the Club in accordance with a process directed by the Club (which may include the transferee being required to provide information directly to the Club).
- If during the course of the Season, a Member reaches an age which would place that Member outside the age limits for their current Membership (e.g. a Junior Member turns 18), such Member shall continue with their current Membership (and continue to be entitled to the same Membership Benefits associated with that Membership) until the next relevant Membership renewal date, at which time the Member will be upgraded to the appropriate Membership for their age and charged appropriately.
- Memberships are sold on the basis of one Membership per person and Season Ticket Holders cannot purchase a Membership. Memberships are available to purchase by supporters of the Club only. By applying to purchase one or a number of Memberships and/or using a Membership, you hereby warrant and represent that you (and any person you are buying a Membership for or who uses your Membership) are a supporter of the Club.
- Each Membership is only valid for the 2022/23 Season.
- Where a Junior Membership is purchased, the purchaser (and/or their parent or guardian) shall be required to (i) confirm as part of the purchase that the prospective Member is either over the age of 18 where the purchaser is the parent and/or legal guardian of a prospective Junior Member or have the consent of their parent and/or legal guardian to their purchase of the relevant Membership and that the parent and/or legal guardian agrees to the Member being subject to these Membership Terms and Conditions. Junior Members may also be required to provide the email details of their parent and/or legal guardian at the time of purchase at which point an email will be sent to the parent and/or legal guardian by which they are given

the opportunity to object to the purchase of the Membership. If the parent and/or legal guardian does so object they should contact the Club within fourteen (14) days of purchase via the methods set out in Condition 20 below and request that the Membership be cancelled. Upon cancellation, a full refund shall be given to the purchaser using the payment details provided on purchase.

- All rights with respect to a Membership are personal to the Member and shall cease upon the death of the Member. Any Membership Benefits accrued including without limitation any points are not transferable to any other person or organisation.

Price and Payment

- The price payable for each Membership for the Season shall be as set out on the official Club website or as otherwise notified by the Club from time to time. Prices for each Membership each Season or within a Season may be subject to change.
- By applying to subscribe to each Membership, a Member is making an offer to the Club. A contract for the supply of the Membership shall be created when the required payment has been received (which for the avoidance of doubt shall be when cleared funds are received by the Club and the Club has issued a confirmation of purchase).
- Memberships may be purchased using any of the following purchasing methods:
 - a) online on www.lcfc.com/tickets; or
 - b) by calling the City Sales Centre on **0344 815 5000 (Option 1)**.
- The price that a Member shall pay when purchasing a match ticket using their Membership will be dependent on their age on the day of the fixture.
- The Club always tries to ensure that the pricing and ticketing information provided by the Club (including but not limited to, the information available on the official Club website, on any literature or as issued or communicated by a Club sales representative) is correct, but errors may occur. Upon the Club becoming aware of any pricing or product description error in relation to any Membership which has been sold, the Club will endeavour to inform the purchaser as soon as reasonably practicable using the contact details provided to the Club. The Club will then provide the purchaser with the option of reconfirming the order at the correct price/product description or cancelling the order. If the Club is unable to contact the purchaser having made reasonable attempts to do so, the Club will treat the order as cancelled.

Dispatch of Membership Cards

- For the 2021/22 Season, all Members will be issued with a new Membership Card.
- Members that purchase a Home Match ticket(s), will be issued with a digital mobile ticket which must be presented at the turnstile. If a Member is unable to use a digital mobile ticket, they should contact the City Sales Centre on **0344 815 5000 (Option 1)**.
- All Memberships will remain the property of the Club at all times and may be confiscated, cancelled or withdrawn by the Club in accordance with these Membership Terms & Conditions at any time. Memberships must be produced along with evidence of identity if required by any official, steward or employee of the Club or any police officer.
- By agreeing to these Membership Terms and Conditions, each Member acknowledges and accepts that there may be a delay in the receipt of their Membership pack. Where applicable, Membership packs will be delivered to the address given by the Member at the time of purchase unless otherwise updated and notified to the Club. The Club cannot be held responsible if the Membership pack is delivered to the wrong address as a result of a changed address.
- The Club shall not have any liability to any Member for any non-delivery or late delivery or technical fault of any Membership, ticket, documents or other materials dispatched and/or issued by the Club to the Member.

Forgotten, Lost, Stolen and Damaged Memberships and Tickets

- Any Member requesting a match ticket replacement will be asked to prove their identity based upon information recorded on the Club database and will be subject to a £5 charge which will be non-refundable. The Club reserves the right to insist on Members with physical Membership Cards, purchasing a replacement card.
- The Club cannot accept any responsibility whatsoever for any Membership or ticket which is lost, stolen, forgotten, damaged, defaced or destroyed. A lost or damaged Membership Card can be replaced for a fee of £10 in the first instance, with subsequent reissued cards charged at £30 per Membership Card. Stolen Membership Cards will be replaced without charge, if supported by a valid Police Crime Number.

Attendance at Matches or Entry into the Ground

- By purchasing and/or attending a Home Match using a digital mobile ticket or such other form of ticket provided by the Club, each Member:
 - certifies that they have read, understood and accepted the Home Match Ticket Terms & Conditions and these Membership Terms & Conditions; and
 - agrees to be bound by, and to comply with, the Home Match Ticket Terms & Conditions and these Membership Terms & Conditions.
- Entry into the Stadium is subject always to the Ground Regulations, the PL Commitment and any applicable COVID-19 Supporter Code of Conduct. By purchasing and/or accepting and/or holding a Membership and/or using a Membership Card, each Member:
 - certifies that they have read, understood and accepted the Ground Regulations, the PL Commitment, and any applicable COVID-19 Supporter Code of Conduct; and
 - agrees to be bound by, and to comply with, the Ground Regulations, the PL Commitment, and any applicable COVID-19 Supporter Code of Conduct.
- The Club will not be obliged to make any refund to any purchaser or Member in respect of any ejection from or refusal of entry to the Stadium or in respect of any Membership which is withdrawn or suspended.
- Any Home Match tickets purchased are subject to that Home Match Ticket Terms and Conditions set out in Section 3 hereto.
- Any Away Match tickets purchased are subject to the Away Match Ticket Terms and Conditions set out in Section 4 hereto.
- Unless otherwise stated by the Club, Home and Away Match Tickets are sold on the basis of one Home or Away Match Ticket per Member.

Ticket Touting

- The unauthorised sale or disposal of a Membership upon which a Match ticket has been uploaded or assigned (or the Match ticket itself, as applicable) may amount to a criminal offence, including under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. This includes, but is not limited to:
 - a) offering to sell a Membership (including, without limitation, via any website or online auction site);
 - b) exposing a Membership for sale;
 - c) making a Membership available for sale by another person;
 - d) advertising that a ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that a Membership may not be offered as a prize in any promotion or competition;

- e) transferring, lending or selling a Membership to any third party as part of a hospitality or travel package;
 - f) giving (or offering to give) a Membership to a person who pays or agrees to pay for some other goods or services in return (or offers to do so), all save as expressly authorised by the Premier League or the Club.
- The Club will inform the police as soon as it becomes aware the Membership(s) are being or have been sold in contravention of Condition 36 and will press for charges to be brought against the relevant Member.
 - If a Member or any guest of a Member is convicted of a ticket touting offence anywhere in the world, or the Club reasonably suspects that a Member or guest of a Member has committed a ticket touting offence anywhere in the world, the Club will notify the Premier League (or other applicable football authority) who in turn may notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that the Club shares may include your personal details, information about the offence and about ticket purchases (including payment details). The Club will use this to identify and prevent ticket touting offences and disorder at matches.
 - If a Member, or any guest of a Member, suspects that ticket touting is taking place in or around the Stadium, the Club requests that the Member promptly reports their suspicions to the Club and the police.

Filming, Photography and Data Protection

- Each Member acknowledges that the Club will hold and process data relating to them which may include personal data provided by them to the Club in the purchase of the Membership for administrative and legal purpose. The personal data that is provided to the Club shall be processed, stored and transferred in accordance with the terms of the Club's then current privacy policy.
- All persons who enter the Stadium using a Membership acknowledge that photographic images and/or video recordings and/or feeds (and/or still photos taken therefrom) may be taken of them and may be used, by way of example and without limitation, to assist in the prevention or investigation of crime, any breach of these Membership Terms and Conditions (including any breach of the PL Commitment), and in broadcasted televised coverage of matches and/or for promotional, training, editorial or marketing purposes by the Club, the Premier League, The English Football League, Club partners and/or other third parties and/or accredited media organisations, in perpetuity, by way of present or future media, for any purpose deemed reasonable by the Club. Use of a Membership to enter the Stadium constitutes consent to such use unless the Club is notified in writing to the contrary. All Members agree that Matches are public, and that their appearance and actions inside and in the perimeter of the Stadium where a Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Matches. Information about the Club's use of Members' personal data will be brought to Members' attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the Stadium). Members should contact the Club for further information.
- Further to Condition 40 above, if such person is under the age of 18, either (i) the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf, or (ii) to the extent that such person is not accompanied by a parent, guardian or responsible adult, by that person entering the Stadium, that person's parent or guardian shall be deemed to have provided consent on their behalf, subject to the Club's Safeguarding Policy which is available on the official Club website.

Termination of participation in the Membership by the Club

- The Club may terminate a Member's participation as a Member immediately on written notice and without a refund if:
 - the Member breaches these Membership Terms and Conditions (which includes for the avoidance of doubt the Ground Regulations, the PL Commitment, and any applicable COVID-19 Supporter Code of Conduct);
 - the Member acts or is reasonably suspected of acting in any manner which is inconsistent with or violates these Membership Terms and Conditions or any element of the Membership;
 - the Member acts, in the Club's opinion, in a manner which is inconsistent with the applicable laws, statutes or regulations or if there are reasonable grounds for suspecting fraud, theft or

dishonesty in connection with the Membership;

- the Member is guilty (or the Club suspects the Member is guilty) of a football related criminal offence.
- In the event that a Membership is withdrawn/terminated, the Club reserves the right to exclude the relevant Member from applying for any future Membership maintained or organised by the Club and/or to disqualify the relevant Member from applying to purchase any match ticket at its discretion and to notify FIFA, UEFA, The Football Association, The Premier League, The English Football League and/or any other football club of such exclusion and/or disqualification (and the reasons for such exclusion and/or disqualification).
- All points acquired by a Member may be revoked if that Member's Membership is cancelled, suspended or withdrawn in accordance with these Membership Terms and Conditions or if the Member is refused admission or banned from the Stadium or any other sporting venue anywhere in the world.

Membership Benefits

Adult and Junior Memberships

- ❖ Access to Home Match Tickets
- ❖ Membership Card
- ❖ Exclusive Membership pack (+ Memberships only)
- ❖ Exclusive Retail Offers
- ❖ Access to Events (Digital & In Person)
- ❖ Included in Prize Draws & Competitions
- ❖ Access to LCFC Experiences
- ❖ Stadium Tour Discounts (T&Cs apply)
- ❖ Mascot Opportunities (Junior Members aged 7-11 only)
- ❖ Foxes Rewards Benefits
- ❖ Access to LCFCTV & Radio
- ❖ Christmas Card (Junior Members only)
- ❖ Welcome Message from a first team player
- Members will be entitled to earn points from match attendance. These points will enable relevant Members to purchase a ticket for a Match in advance of any tickets being offered for general sale (subject to availability);
- First priority for purchasing the available tickets for the Club's Premier League home matches based on home priority points;
- Priority on tickets for cup competitions – after Season Ticket Holders*;
- Two percent (2%) of all Premier League away match ticket allocation shall be reserved for Full Members. Tickets will be allocated via a ballot system;
- Priority on away tickets outside of the 2% referred to above – after Season Ticket Holders*;
- Priority on any non-renewed Season Tickets for the 2023/24 season* and the right to apply for 2023/2024 Season Tickets via the Club's Season Ticket application process (subject to eligibility);
- Priority booking window for Gold hospitality fixtures (Fosse Club only)
- 10% Discount on match tickets for Leicester City Women FC's ("LCWFC") WSL fixtures at King Power Stadium (applies to LCWFC's WSL home fixtures only and not LCWFC season tickets)
- Ability to accrue ticket points based on Home Match tickets purchased which can be used if and when a Member becomes a Season Ticket Holder;
- Exclusive Membership email – providing you the latest ticket information and more; and
- Membership welcome pack relevant to the category of Membership.

**subject to availability*

International Memberships

- ❖ Membership Card
 - ❖ Exclusive membership pack
 - ❖ Access to virtual events
 - ❖ Included in prize draws & competitions
 - ❖ Exclusive retail benefits
 - ❖ Access to LCFCTV & LCFC Radio
-
- Maximum of 20 tickets per Premier League Home Match set aside for International Members to purchase;
 - These Home Match Tickets will be allocated via a ballot; all International Members are entitled to apply for their name to be included in this ballot;
 - International Members who attend Home Matches will build up "points" which will ensure further rewards through the duration of the Season as well as in the following seasons.
 - Entry into the Stadium is subject always to the Conditions of Entry. By purchasing and/or accepting and/or holding and/or using a Membership, you certify that you have read, understood and accepted the Conditions of Entry, agree to be bound by the Conditions of Entry and agree to bring to the attention of others the Conditions of Entry as applicable. Notwithstanding the foregoing or any other Condition, Members acknowledge and agree that membership does not guarantee that a Member will be able to purchase a ticket for and/or attend any of the Club's matches (whether particular matches or at all).

Match and Event Ticket Availability:

- The Club operates a ticket priority scheme for away fixtures, European fixtures, cup ties, pre-season or friendly matches subject to the Club's advertised eligibility requirements subject to the Away Match Terms and Conditions and other applicable terms and conditions as published from time to time on the Club's official website. Subject to Conditions 53 to 56 (COVID-19) below, the Club guarantees Members a priority purchase period before such tickets go on General Sale as set out in Condition 46 above. Tickets are subject at all times to availability and subject to the Club's selling criteria. Priority points are non-transferable under any circumstances.
- Holding a Membership does not guarantee match tickets for cup finals, semi-finals, or any play-off fixtures involving the Club playing at the Stadium or a neutral ground. Any priority for these matches will be based on the ticket priority system or any other supporter loyalty scheme in operation at that time. These can be found on the Club website hosted at www.lcfc.com and/or as otherwise notified by the Club to Members.
- Arrangements and selling criteria for all European and cup ties will be advertised on the Club's communication channels including the website hosted at www.lcfc.com and the social media channels and/or in the press and/or on the local radio.

COVID-19

- The Club reserves the right to amend these Membership Ticket Terms and Conditions (and/or the basis on which the Club provides Memberships and/or Home Match Tickets or Away Match Tickets to Members) as it determines, in order to retain the appropriate flexibility to ensure an appropriate and fair approach in respect of any circumstances arising from the COVID-19 pandemic. This may include, without limitation, the Club making any such amendments as are required or recommended in order to comply with applicable laws, regulations or guidance.
- By way of example only, it is possible that the future progression of the COVID-19 pandemic may require that the capacity of the Stadium is restricted for particular Match(es) and/or that certain Match(es) are played behind closed doors. In such circumstances, the Club will contact Members to inform them of the relevant amendments which the Club is making in order to reflect such requirements, and of the impact of those amendments on Members (which may, for example, include the Club introducing a ballot or other process to determine those Members who will be entitled to attend any Matches with limited capacity.)
- For the avoidance of doubt, all Members are required in connection with their attendance at the Stadium to comply with all applicable laws/regulations, Government guidance and the Club's directions (including any applicable COVID-19 Supporter Code of Conduct from time to time, as described in Condition 56 below). This includes the strict requirement that Members who purchase Home Match Tickets must not attend the Stadium if they are restricted from doing so as a result of any COVID-19-related laws and/or regulations from time to time, whether due to self-isolation requirements, local travel restrictions, or otherwise. No refunds shall be due in such circumstances, unless the Club determines otherwise in its absolute discretion.
- Without prejudice to the foregoing, the Club may from time to time elect to implement a COVID-19 Supporter Code of Conduct and/or to introduce other supplemental Membership terms which are applicable in respect of the COVID-19 pandemic. Any such COVID-19 Supporter Code of Conduct and/or supplemental terms will be binding upon Members, will be communicated to Members and displayed at the Stadium and shall be subject to update in the Club's absolute discretion.

Exclusion of Liability

- Subject to Conditions 53 to 56 (COVID-19) above, the Club expressly excludes all liability resulting from:-
 - any failure or delay by the Club in carrying out its obligations under the Membership Terms and Conditions which is caused by circumstances outside the reasonable control of the Club;
 - the Membership and the points system;
 - any information provided by a third party;
 - restrictions to the view of any Match caused by virtue of the actions of spectators;
 - any failure by a Member to provide updated contact/payment information details;

- the abandonment, postponement or cancellation of Matches or Matches being played behind closed doors or with limited/restricted attendance;
 - any failure to obtain a Membership, Match ticket and/or replacements of the same due to the acts or omissions of any third party postal service provider; and
 - the alteration of the dates and/or times of Matches.
- The Club shall have no liability whatsoever for: -
 - any indirect or consequential loss or damage of whatever nature; or
 - any of the following types of loss or damages, whether arising directly or indirectly: (i) loss of enjoyment, (ii) travel/accommodation costs, (iii) any loss or damage to or theft of property at the Stadium, and/or (iv) any losses arising from a Membership being used for commercial purposes (i.e. where the Membership is not being purchased and used by a consumer).
 - For the avoidance of doubt, nothing in these Membership Terms and Conditions shall exclude or limit the Club's liability for: -
 - death or personal injury caused by the negligence of the Club or its employees during the course of their employment; or
 - fraud or fraudulent misrepresentation by the Club; or
 - any liability which may not be excluded or limited as a matter of English law.

Further Information:

- Any correspondence with the Club should be marked with the Supporter Number, which can be found on the front of the Membership Card. Members are encouraged to contact the City Sales Centre either by email to ticketsinfo@lfc.co.uk or by phoning **0344 815 5000 (Option 1)**.
- If you are not happy with the response from the contacts set out in Condition 60 above, Members may contact Leicester City Football Club, King Power Stadium, Filbert Way, Leicester, LE2 7FL, e-mail help@lfc.co.uk or telephone **0344 815 5000 (Option 4)**.
- If you are not happy with the response received from the Club under Condition 61 above, you may contact the Independent Football Ombudsman, Premier House, 1-5 Argyle Way, Stevenage, Hertfordshire, SG1 2AD, or alternatively by submitting the form at the following link <https://www.theifo.co.uk/contact-us.html> or telephone 0330 165 4223.
- Without prejudice to Conditions 53 to 56 (COVID-19) above, the Club reserves the right to make other changes to these Membership Terms and Conditions from time to time. Any variations will be advertised on all of the Club's communication channels including the Club's website hosted at www.lfc.com, the Club's official social media channels and/or in the press.
- If the Membership Terms and Conditions of usage and issue are not accepted by the Member, the Membership Card should be returned promptly to Leicester City Football Club, City Sales Centre, King Power Stadium, Filbert Way, Leicester, LE2 7FL, within 14 days from the purchase date. Upon receipt of the return of the Membership Card by the Club, the Member will be entitled to a refund.
- By agreeing to these Membership Terms and Conditions, the Members are also agreeing to the Club's Ground Regulations and any applicable COVID-19 Supporter Code of Conduct at the Stadium. Ground Regulations and any applicable COVID-19 Supporter Code of Conduct will be displayed around the Stadium and on www.lfc.com. Ground Regulations are published by the Premier League and the English Football League each season.

General

- The invalidity or partial invalidity of any provision of these Membership Terms and Conditions shall not prejudice or affect the remainder of these Membership Terms and Conditions, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.
- The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Membership Terms and Conditions or by law shall not constitute a waiver of that right, power or remedy.

- If there is any conflict, ambiguity or inconsistency between any provision of these Membership Terms and Conditions and any provision of the Ground Regulations, the relevant provision of these Membership Terms and Conditions shall take precedence.
- Notwithstanding any other provision in these Membership Terms and Conditions and with the exception of any football authority, no other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Membership Terms and Conditions. Nothing in these terms of conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.
- These Membership Terms and Conditions and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Membership Terms and Conditions (including in relation to any non-contractual disputes or claims).

Section 3 - Home Match Ticket Terms and Conditions

Definitions

In these Home Match Ticket Terms and Conditions, the following words and phrases shall have the following meanings:

"Club" means Leicester City Football Club;

"COVID-19 Supporter Code of Conduct" means any applicable COVID-19 supporter code of conduct issued by the Club from time to time as a consequence of the COVID-19 pandemic that may set out certain terms and conditions (in addition to the Ground Regulations) and upon which spectators are granted entry to the Stadium;

"Football Authority" means each of the Premier League, The Football League, The Football Association, The Football Association of Wales, FIFA, UEFA and other relevant governing body of association football.

"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Stadium.

"Guest" means a relative who would be entitled to purchase a Home Match Ticket under the Terms and Conditions of Entry.

"Home Match Ticket" means a digital ticket or any other form of ticket (and/or any rights arising out of or in connection with any of the foregoing) for admission to the Match.

"Match" means that first team football match in which the Club participates and that takes place at the Stadium during Season 2022-23 as designated upon the ticket to which these Home Match Ticket Terms and Conditions apply.

"Material" means any audio, visual or audio-visual material or any information or data.

"PL Commitment" means the Premier League's Commitment regarding abusive and discriminatory conduct (which can separately be found on – or accessed via – the Club's website at www.lcfc.com/terms, the Premier League's website or can be provided upon written request to the Club).

"Stadium" means King Power Stadium, Filbert Way, Leicester, LE2 7FL and all other locations owned, occupied or utilised by the Club.

"Terms & Conditions of Entry" means each of the rules and regulations of any Football Authority, the Ground Regulations, the PL Commitment, any applicable COVID-19 Supporter Code of Conduct and these Home Match Ticket Terms and Conditions.

"Visiting Club" means the football club playing against the Club at the Stadium.

1. Issue of Home Match Ticket

- 1.1. The issue of a Home Match Ticket and subsequent access to the Stadium is subject to the Terms and Conditions of Entry (as amended from time to time), including the PL Commitment and any applicable COVID-19 Supporter Code of Conduct.
- 1.2. Home Match Tickets are for the use of supporters of the Club only. By applying for the Home Match Ticket and/or using the same you hereby warrant and represent that you are a supporter of the Club and/or that you are not a supporter of the Visiting Club. In this regard, the Club reserves the right to liaise with Visiting Clubs in respect of the identities of its supporters. If the Club becomes aware that you are a supporter of the Visiting Club, the Club reserves the right to cancel your Home Match Ticket without any reimbursement to you.
- 1.3. The Club celebrates diversity and works to create a matchday experience that is safe and

enjoyable for all. The Club welcomes all to the Stadium, regardless of age, disability, gender, race, faith, sexual orientation or any other protected characteristic. The Club will not tolerate behaviour (whether verbal, physical, written or otherwise) that is anti-social, discriminatory, offensive, racist, homophobic, threatening, abusive or otherwise targeting someone because of their protected characteristic. If the Club finds any supporter committing any of the above offences or behaviours at the Stadium or any other football stadium, or via online media or any other media, the Club shall be entitled to impose on the supporter such sanction as it considers appropriate in the circumstances, which may include, without limitation, a lifetime ban from all Club fixtures. In addition, such Season Ticket Holder could face arrest and prosecution by the police.

- 1.4. The Stadium is a cashless Stadium and all payments within the Stadium must be made by card or by mobile device. The Stadium is a smoke-free stadium and smoking is not permitted inside the Stadium, which includes the use of e-cigarettes and any other similar item. No large items such as golf umbrellas nor any food or drink which has not been purchased on site at the Stadium may be brought into the Stadium (other than as required for medical purposes proof of which may be requested).
- 1.5. The Club reserves the right, at its absolute discretion, to (i) eject any person, including a supporter, from the Stadium, (ii) refuse entry to the Stadium, or (iii) suspend the supporter for a period of time as determined by the Club, if (a) the supporter fails to comply with any of the Club's Ground Regulations, the PL Commitment, any applicable COVID-19 Supporter Code of Conduct or these Home Match Ticket Terms and Conditions; or (b) the supporter is prohibited (by law or otherwise) from attending the Stadium or any other sporting venue anywhere in the world; or (c) the supporter's presence within the Stadium is, or could reasonably be construed as, constituting a source of danger, nuisance or annoyance to any other person; or (d) the supporter (or any person in possession of the relevant Home Match Ticket) engages in any abusive, dangerous or other unacceptable behaviour (including that listed in Condition 1.3 above) in or around the Stadium or any other sporting venue anywhere in the world, or via online media or any other media. Supporters are expected to show respect to all supporters and staff; behaviour that falls below the Club's expectations in this regard could result in Home Match Tickets being revoked without reimbursement or in any of the other sanctions outlined in this Condition. Where a Home Match Ticket is withdrawn or cancelled following a determination that a Home Match Ticket Holder engaged in prohibited activity under the PL Commitment, the Club will also notify the Premier League and all other football clubs in the Premier League competition to ensure that the applicable sanction is enforced by all such clubs.
- 1.6. Persistent standing is not permitted within the Stadium during play, as it may compromise supporter safety, disrupt the view of fellow supporters and might endanger the Club's Safety Certificate that is required to allow supporters to attend matches. Any supporter guilty of persistent standing in the view of the Club is liable to immediate ejection and the possible withdrawal of the Home Match Ticket without reimbursement.
- 1.7. In order to preserve the safety of supporters and fans, **the Club does not permit children under the age of two to attend matches at the Stadium.**

- 1.8. Children under the age of 16 must be accompanied by a person over the age of 18 when attending a Match at the Stadium, for their own safety and the safety of the Club's supporters.
- 1.9. By attending any Match, you hereby acknowledge and agree that your attendance at the Match is at your own risk and (to the extent permitted by applicable laws) the Club accepts no responsibility and/or liability from any illness and/or injury resulting therefrom.

2. Admission to the Stadium

- 2.1 By purchasing and/or accepting and/or holding a Home Match Ticket and/or using a Home Match Ticket to gain access to the Stadium, you: (a) certify that you have read, understood and accepted; (b) agree to be bound by and to comply with; and (c) agree to bring to the attention of others, as required below, the Terms and Conditions of Entry.
- 2.2 All persons (including children) must have a valid Home Match Ticket when entering the Stadium. The Club will not allow children (or any other person) to be carried through the turnstiles without a valid card or Home Match ticket and any other relevant and supporting information and/or documents relating to the Home Match Ticket.
- 2.3 A Home Match Ticket permits you to gain access to the Stadium, attend the Match and occupy the seat indicated on the Home Match Ticket or such other alternative seat of equivalent value as the Club may allocate to you at its reasonable discretion. All access to the Stadium pursuant to a Home Match Ticket shall be for the purposes of private enjoyment of the Match only, not for any commercial purpose (and no authorisation is given or implied in respect of the carrying out of any commercial activities).
- 2.4 Nothing in these Home Match Ticket Terms and Conditions shall constitute or imply any entitlement to occupy the seat indicated on the Home Match Ticket in any subsequent Match or season.
- 2.5 Save as set out in Condition 2.6 below, you shall not capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Stadium and/or the Stadium, nor may you bring into the Stadium or use within the Stadium (or provide to, facilitate or otherwise assist another person to use within the Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the relevant Football Authority (or other relevant governing body, as directed by the Club) and/or the Club. The copyright, database right and all other rights, title and interest in and to all Material that you produce at the Stadium in relation to a Home Match, any players or other persons present in the Stadium and/or the Stadium (whether produced in breach of this Condition 2.5 or pursuant to Condition 2.6 below, or otherwise) is hereby assigned to the Premier League (or other relevant Football Authority, as directed by the Club), including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League (or other relevant Football Authority, as directed by the Club)) to promptly execute all instruments and do all things necessary to vest the right, title and interest in

such rights to the Premier League (or other relevant Football Authority, as directed by the Club) absolutely and with full title guarantee.

- 2.6 Mobile telephones and other mobile devices are permitted within the Stadium PROVIDED THAT (a) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (b) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
- 2.7 Save for official Club merchandise and/or other football related clothing worn in good faith, you shall not bring into, use, wear, or display within the Stadium any sponsorship, promotional or marketing materials.
- 2.8 You shall not offer or distribute (either free or for sale by any person) within the Stadium any consumer article or commercial product of any nature. For the avoidance of doubt this Condition shall not prevent the lawful distribution of text publications in any format which do not infringe Condition 2.7 above where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.
- 2.9 The Club reserves the right to refuse admission to, or eject from, the Stadium any person who fails to comply with the Terms & Conditions of Entry.
- 2.10 Without prejudice to the representation at Condition 1.2 above, and in light of the Home Match Ticket holders being grouped together in designated areas, any attempt to gain access to the Stadium wearing or carrying apparel (including, without limitation, hats and/or scarves) that demonstrate support for the Visiting Club, may result in admission being refused or you being ejected from the Stadium and in such circumstances no refund or alternative seat will be offered. The Club also reserves the right to cancel any tickets in advance of a Match where the Club reasonably suspects such tickets may be used by a visiting supporter and/or eject from the Stadium any visiting supporters sitting in the areas reserved for home supporters, without reimbursement.
- 2.11 Purchasers and Guests agree to conduct themselves in a manner befitting a representative of the Club and agree not to do anything or procure anything to be done (in each case including over the counter, by phone or by social media) that will, or is likely to, bring the name or reputation of the Club into disrepute.

3. Use of Home Match Ticket

- 3.1 Subject to Condition 3.3 below, the Home Match Ticket is issued for your sole use and you shall not sell, dispose of, assign, transfer or otherwise deal with the Home Match Ticket or the benefit of it to any other person without the prior written consent of the Club. Further you shall not use the Home Match Ticket for any commercial purpose. The Club reserves the right to ask you for identification when using a Home Match Ticket.
- 3.2 The unauthorised sale or disposal of a Home Match Ticket may amount to a criminal offence, including under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. This includes, but is not limited to:-
 - a) offering to sell a Home Match Ticket (including, without limitation, via any website or online auction site);
 - b) exposing a Home Match Ticket for sale;
 - c) making a Home Match Ticket available for sale by another person;

- d) advertising that a Home Match Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that this Home Match Ticket may not be offered as a prize in any promotion or competition;
- e) transferring, lending or selling a Home Match Ticket to any third party as part of a hospitality or travel package; and
- f) giving (or offering to give) a Home Match Ticket to a person who pays or agrees to pay for some other goods or services (or offers to do so);

all save as expressly authorised by the relevant Football Authority or the Club.

The Club will inform the police as soon as it becomes aware that a Home Match Ticket has been sold or disposed of illegally and will press for charges to be brought against those breaking this law. If you are convicted of a ticket touting offence, or the Club reasonably suspects you have committed such an offence anywhere in the world, the Club reserves its right to impose any of the sanctions outlined in condition 1.5 above, will notify the relevant Football Authority who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that the Club shares may include your personal data, including your name, contact details, information about the offence and about ticket purchases (including payment details). You acknowledge that the Club will process your personal data in accordance with the Club's Privacy Policy, which can be found at LCFC.com/terms. We will use this to identify and prevent ticket touting offences and disorder at matches. If you suspect that ticket touting is taking place in or around the Stadium, the Club requests that you promptly report your suspicions to the Club and the police.

- 3.3 In the event that you are unable to use any Home Match Ticket that you have purchased then you may transfer that Home Match Ticket(s) to (i) a Guest with the prior written consent of the Club provided that such Guest who would be entitled (under the Terms & Conditions of Entry and otherwise) to purchase such Home Match Ticket and attend such Match PROVIDED THAT such transfer takes place in consideration of no payment or benefit, and such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business; and/or (ii) to any person via the Club's Official Ticket Exchange (where applicable). Any attempt to sell or transfer the Home Match Ticket either (i) without the prior written consent of the Club or (ii) via any method other than the Club's Official Ticket Exchange shall be a breach of these Home Match Ticket Terms and Conditions and in such case the Club reserves the right to withdraw and cancel the Home Match Ticket without reimbursement. Such transfer will be subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this Condition) apply to and bind the transferee as if he was the original purchaser of the Home Match Ticket (and you must inform the transferee of this). You will provide the name and address of the transferee when asked to do so by any official, steward or employee of the Club and/or any police officer.
- 3.4 The Home Match Ticket will remain the property of the Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Club or any police officer. The Club reserves the right to require the immediate return of the Home Match Ticket at any time. The Club reserves the right to carry out spot checks in and around the vicinity of the Stadium to verify the use of any Home Match Tickets is in compliance with these Home Match Ticket Terms and Conditions.
- 3.5 Any Home Match Ticket obtained or used in breach of the Terms & Conditions of Entry shall be automatically void and all rights conferred or evidenced by such Home Match Ticket shall be nullified. Any person seeking to use a Home Match Ticket in breach of the Terms and Conditions of Entry in order to gain entry to the Stadium or remain at a Match will be considered to be a trespasser and will be refused entry to, or ejected from, the Stadium in respect of a particular Match and/or may have his/her Home Match Ticket cancelled or withdrawn. In the event of any cancellation and withdrawal in accordance with this Condition 3.5, no refund shall be payable. The Club further reserves its right to take any legal or disciplinary action against any person(s) as it sees fit in

connection with such matters, including a claim for an account of any profits made from an unauthorised use of a Home Match Ticket.

- 3.6 If a purchaser or Guest suspects that ticket-touting is taking place in or around the Stadium or online, the Club requests that such suspicions are promptly reported to the Club and the police.

4. The Family Area

- 4.1 Blocks P2 and P3 in the North Stand comprise the designated Family Area.
- 4.2 The conditions of purchasing Home Match Tickets for, and, sitting in the Family Area, are as follows: adults must be seated with at least one Under-18 as part of their party and at a ratio of a maximum of two adults per junior concession (Under10s/12s/16s/18s) e.g. two adults and five children are allowed in one party, whereas five adults and two children are not allowed in one party. A maximum of four adults are allowed with two children. The party must always enter the Stadium together.
- 4.3 All Family Area ticket holders who form part of the same party must enter the Stadium together, i.e. with children. The Club reserves the right to relocate or refuse entry to any ticket holders where the adult to child ratio does not meet the criteria described in clause 4.2. Any upgrades or relocations may be subject to a price increase.

5. Changes to Dates, No Refunds and Exchanges

- 5.1 No guarantees can be given by the Club that the Match will take place at a particular time or on a particular date. Match dates may be subject to change from time to time due to reasons beyond the Club's control (including, without limitation, television scheduling, cup competitions, participation in European tournaments by other clubs, or postponement due to adverse weather conditions). The Club reserves the right to reschedule any Match without notice and without any liability. Changes will be announced on the Club's social media channels.
- 5.2 Subject to Conditions 11.1-11.3 (COVID-19) below, in the event of the postponement or abandonment of the Match (or if the Match has, for any reason, to be played out of view of the public with the result that you are unable to use the relevant Home Match Ticket), you will be entitled to receive the equivalent ticket for the subsequent re-arranged Match via such application procedure as the Club stipulates from time to time. The Club will have no further liability whatsoever.
- 5.3 Subject to Conditions 11.1-11.3 (COVID-19) below, Home Match Tickets are non-refundable and non-transferable (except in accordance with Condition 3.3) if you are unable to attend a fixture for any reason. Refunds will only be considered in exceptional circumstances and any refunds will be solely at the Club's discretion. In all cases, the Club's decision is final. Where any Home Match Tickets are purchased from a seller (and not the Club) via the Club's "Ticket Exchange", the Club shall not be liable for any refunds of Home Match Tickets purchased under any circumstances whatsoever.
- 5.4 Home Match Tickets cannot be downgraded for any supporter who would qualify for a lower concession price.

6. Forgotten, Lost, Stolen and/or Damaged Home Match Tickets

- 6.1 In order to gain admission to the Stadium, the Home Match Ticket must be presented (in its entirety) at the Match.
- 6.2 The Club shall not be obliged to issue any replacement for a forgotten, lost, stolen or damaged Home Match Ticket. Where the Club agrees, at its discretion, to issue a replacement for a forgotten, lost, stolen or damaged Home Match Ticket, this shall be subject to a non-refundable reissuing charge of £5.

- 6.3 Where the Club agrees to issue a replacement Home Match Ticket in accordance with clause 6.2, the Club will request the presentation of photographic ID and, in the event that the supporter is below the age of 18, written permission from a supporter who is over the age of 18 and will accompany the supporter to the Home Match, before the Home Match Ticket can be reprinted and/or reissued. Please note, in the event that such proof of identification and/or written permission is not presented to the Club on request, the Club cannot guarantee that a replacement Home Match Ticket will be issued. In such cases, the Club's decision is final.

7. Cancellation and Withdrawal of Home Match Tickets

- 7.1 The Club may remove you or any Guest from the Stadium whom it, acting reasonably:
- 7.1.1 believes to be the subject of a banning or other order prohibiting them from entering the Stadium or any other Stadium;
 - 7.1.2 considers to be using, or have used, through any means (including in person, via social media, via any messages and/or via any telephone calls) any rude, threatening or abusive language or behaviour to, or in respect of, any contractor, employee or agent of the Club, or any other spectator (including, without limitation, any language or behaviour relating to an individual's or group's colour, race, nationality, ethnic or national origins, sex, marital status, religion, age, disability and/or other characteristics);
 - 7.1.3 considers to be in breach, be likely to breach, or have breached, any other provision of the Terms and Conditions of Entry; or
 - 7.1.4 believes to be behaving in such a manner as will, or is likely to, cause a hazard to safety or security, or cause any contravention by such person or the Club of:-
 - 7.1.4.1 any laws or regulations, including the terms of any health and safety, operating or other certificate, licence, consent, permit, approval or other authorisation, applicable to such person or entity or the Stadium; or
 - 7.1.4.2 any restrictions imposed by the police or any other relevant authority in relation to the Match from time to time.
- 7.2 Without prejudice to any other remedies it may have, the Club shall have the right in the case of any serious or persistent breach of the Terms and Conditions of Entry and/or any activity in contravention of the PL Commitment to cancel and withdraw any Home Match Ticket issued to you. In the event of such cancellation, no refund will be paid. Without prejudice to the general nature of the above, examples of a serious breach of the Terms and Conditions of Entry include but are not limited to the following:
- 7.2.1 smoking in designated non-smoking areas;
 - 7.2.2 being (or appearing to be) drunk or intoxicated;
 - 7.2.3 persistent standing in seated areas whilst the Match is in progress;
 - 7.2.4 the sale or transfer (save as permitted) of a Home Match Ticket to any person;
 - 7.2.5 the deliberate misuse of a Home Match Ticket;
 - 7.2.6 any misrepresentation in relation to Condition 1.2 above;
 - 7.2.7 the possession of a banner or flag that bears material or slogans that are offensive, obscene, abusive or racist;
 - 7.2.8 the throwing of any object within the Stadium that may cause injury, damage, distress or annoyance to people or property without lawful authority or excuse;

- 7.2.9 whether at the Stadium or travelling to a Match:
 - 7.2.9.1 the use of foul, obscene, abusive, and/or racist language and/or gestures;
 - 7.2.9.2 the chanting of anything of an indecent or racist nature;
 - 7.2.9.3 fighting, or engaging in and/or inciting violence;
 - 7.2.10 bringing any of the following into the Stadium (or using them within the Stadium): illegal drugs; other illegal substances; fireworks; firecrackers; smoke canisters; air horns; flares; laser devices; bottles; glass vessels or any item that might be used as a weapon or compromise public safety;
 - 7.2.11 entering the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse;
 - 7.2.12 the supply of any misleading or incorrect information in any application;
 - 7.2.13 any prohibited activity as defined in the Commitment or any other activity in contravention of the Commitment;
 - 7.2.14 any breach of Conditions 2.5, 2.6 or 2.7 above; and/or
 - 7.2.15 any failure to pay or default of payment in respect of any sums owing to the Club (or any third party) in respect of any Home Match Ticket.
- 7.3 The Club may conduct security searches where it has reason to believe that any of the breaches set down in Condition 7.2 has either occurred or may occur.
- 7.4 In the event that your Home Match Ticket is withdrawn or cancelled the Club reserves the right to exclude you from any membership scheme maintained or organised by the Club and/or to disqualify you from applying for any Match ticket or season card/ticket at its discretion and to notify any Football Authority and/or other football clubs of such exclusion and/or disqualification (and the reason(s) for such exclusion and/or disqualification).
- 7.5 In the event of any cancellation and withdrawal in accordance with this Condition 7, no refund shall be payable to you in respect of the Home Match Ticket. The Club further reserves the right to take any legal and/or disciplinary action against any persons as it sees fit in connection with such matters including a claim for an account of profits made from an unauthorised use of the Home Match Ticket.
- 7.6 If a person entering the Stadium is not 18 years old or over, their parent(s) and/or guardian(s) and/or ticket purchaser (as applicable) are also responsible for their actions, conduct and compliance with these Home Match Ticket Terms and Conditions.

8. Filming, Photography and Taping

- 8.1 All Home Match Ticket holders who enter the Stadium acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes by the Club, the Premier League, other Football Authority or others (including commercial partners and accredited media organisations) and use of a Home Match Ticket to enter the Stadium constitutes consent to such use, in perpetuity, by way of any present or future media, for any purpose deemed reasonable by the Club. You further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify you as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Home Match Ticket Terms and Conditions or the Terms and Conditions of Entry (including any breach of the PL Commitment). Information about the Club's use of personal data will be brought to Home Match Ticket holders' attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the Stadium). Home Match Ticket holders

should contact the Club for further information.

- 8.2 Further to Condition 8.1 above, if such person is under 18 years of age, either (i) the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf, or (ii) to the extent that such person is not accompanied by a parent, guardian or responsible adult, by that person entering the Stadium, that person's parent or guardian shall be deemed to have provided consent on their behalf, subject to the Club's Safeguarding Policy which is available on the official Club website.
- 8.3 All Home Match Ticket holders agree that the matches for which Home Match Tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Stadium where a Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Matches.

9. Pricing and Ticket Information

The Club always tries to ensure that pricing and ticketing information on the Club website and in other Club literature is correct, but errors may occur. As soon as the Club becomes aware of any pricing or product description error in relation to a Home Match Ticket which has been purchased, the Club will endeavour to inform the purchaser as soon as reasonably practicable using the contact details provided to the Club. The Club will then provide the purchaser with the option of reconfirming the order at the correct price/description or cancelling the order. If the Club is unable to contact the purchaser having made reasonable attempts to do so, the Club will treat the order as cancelled. If the order is cancelled or treated as cancelled, the Club will provide a full refund to the purchaser using the payment details provided. If valid payment details have not been provided, no further action will be taken by the Club.

10. LCFC Supporters with a Disability – Additional Terms and Conditions

- 10.1 The following additional terms and conditions shall apply to any Supporter with a Disability that has been registered with the Club. A Supporter with a Disability shall mean any supporter of the Club who has a physical or mental disability that has a "substantial" and "long term" negative effect on their ability to do normal daily activities.
- 10.2 Supporters with a Disability who can provide the Club with any of the following as proof of their disability shall be entitled to purchase a Home Match Ticket under the applicable criteria at a prevailing disability price as set by the Club for its qualifying Supporters with a Disability. This Home Match Ticket shall include the opportunity to purchase a free personal assistant ticket for each match attended by the Supporter with a Disability. The qualifying criteria is as follows (or as otherwise determined at the discretion of the Club):
- Enhanced rate of Personal Independent Payment (PIP) for mobility;
 - Receipt of the Disability Living Allowance at Middle/Higher Rate;
 - Receipt of the Attendance Allowance;
 - Receipt of the Employment and Support Allowance;
 - Blind or partially sighted registration certificate, CredAbility Access Card; and/or
 - Any other special documentation at the discretion of the Club.

Proof of disability must be provided to the Club. Where such proof is not provided, the Club reserves the rights to cancel the Home Match Ticket and personal assistant ticket and/or not apply any concessionary prices and to cancel the personal assistant ticket.

- 10.3 Any ticket (of whatever nature) provided for a personal assistant for a Supporter with a Disability is provided in order for the personal assistant to care for Supporter with a Disability and is only valid when the personal assistant is accompanying the Supporter with a Disability. Any abuse of these Home Match Ticket Terms and Conditions by any personal assistant may result in ejection from the Stadium and cancellation of the Home Match Ticket without refund. For the avoidance of doubt all personal companions/carers are required to comply with these Conditions, including the Terms and Conditions of Entry.
- 10.4 Should the personal assistant wish to attend a Match without the Supporter with a Disability, the personal assistant shall be required to purchase a Home Match Ticket and shall be subject to the Club's normal application process.
- 10.5 The personal assistant must sit with the Supporter with a Disability to assist them and whilst the Club accept that the personal assistant may be another Supporter with a Disability or a young person, the Club requests that the personal assistant is fully capable of meeting the needs of the Supporter with a Disability. It should also be noted that when entering the Stadium, the personal assistant must enter at the same time as the Supporter with a Disability. Although a Supporter with a Disability can enter the Stadium on their own, the personal assistant will not be admitted without being in the presence of the Supporter with a Disability.
- 10.6 Personal assistant tickets are transferable; however Home Match Tickets for the Supporter with a Disability is not. Should any Supporters with a Disability or personal assistant be found to be abusing these Home Match Ticket Terms and Conditions or any other policy relevant to Supporters with a Disability, the Club reserves the right to deny entry or to take further action (which may include the suspension and/or cancellation of Home Match Tickets/assistant tickets).
- 10.7 The Home Match Ticket for the Supporter with a Disability can only be used by the named individual and is not transferable and details of the personal assistant must be provided to the Club.
- 10.8 The Club will make every effort to allocate the personal assistant with a seat adjacent to the Supporter with a Disability, however, if this is not possible, the Club will allocate the closest available seat in proximity to the Supporter with a Disability.
- 10.9 Please note that stewards and members of staff may carry out checks on all Home Match Ticket holders. Any abuse of the concessionary scheme for Supporters with a Disability will be dealt with severely and will result in the right to eject the individuals from the Stadium without reimbursement.

11. COVID-19

- 11.1. The Club reserves the right to amend these Home Match Ticket Terms and Conditions as it determines, in order to retain the appropriate flexibility to ensure an appropriate and fair approach in respect of any circumstances arising from the COVID-19 pandemic. This may include, without limitation, the Club making any such amendments as are required or recommended in order to comply with applicable laws, regulations or guidance.
- 11.2. For the avoidance of doubt, all Home Match Ticket holders are required in connection with their attendance at the Stadium to comply with all applicable laws/regulations, Government guidance and the Club's directions (including any applicable COVID-19 Supporter Code of Conduct from time to time, as described in Condition 11.3 below). This includes the strict requirement that Home Match Ticket holders must not attend the Stadium if they are restricted from doing so as a result of any COVID-19-related laws and/or regulations from time to time, whether due to self-isolation requirements, local travel restrictions, or otherwise. No refunds shall be due in such circumstances, unless the Club determines otherwise in its absolute discretion.
- 11.3. Without prejudice to the foregoing, the Club may from time to time elect to implement a COVID-19 Supporter Code of Conduct which is applicable in respect of the COVID-19 pandemic. Any such COVID-19 Supporter Code of Conduct will be binding upon all Home Match Ticket holders (and Guests, if applicable), will be communicated to Home Match Ticket holders and displayed at the Stadium and shall be subject to update in the Club's absolute discretion.

12. Exclusion of Liability

- 12.1. The Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Stadium except in respect of death or personal injury resulting from any negligence of the Club or any other liability of the Club which cannot be excluded under applicable law.
- 12.2. The Club shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of otherspectators.
- 12.3. Subject to Conditions 11.1-11.3(COVID-19) above, the Club expressly excludes all liability resulting from:
- a) any failure or delay by the Club in carrying out any of its obligations under these Home Match Ticket Terms and Conditions;
 - b) the alteration of the dates and times of Matches;
 - c) the abandonment, postponement or cancellation of Matches or Matches being played behind closed doors or with limited/restricted attendance; and
 - d) any failure to obtain a Home Match Ticket and/or replacements of the same due to the acts or omissions of any third party postal service provider.
- 12.4. The Club shall have no liability whatsoever to any purchaser and/or Guest for:
- a) any indirect or consequential loss or damage of whatever nature; or
 - b) any of the following types of loss or damages, whether arising directly or indirectly: (i) loss of enjoyment, (ii) travel/accommodation costs, (iii) any loss or damage to or theft of property at the Stadium, and/or (iv) any losses arising from a Home Match Ticket being used for commercial purposes (i.e. where the Home Match Ticket is not being purchased and used by a consumer).
- 12.5. The Club's liability under and/or in connection with these Home Match Ticket Terms and Conditions in respect shall be limited to the price of the Home Match Ticket(s) purchased in connection with these Home Match Ticket Terms and Conditions.
- 12.6. For the avoidance of doubt, nothing in these Home Match Ticket Terms and Conditions shall exclude or limit the Club's liability for: -
- a) death or personal injury caused by the negligence of the Club or its employees during the course of their employment; or
 - b) fraud or fraudulent misrepresentation by the Club; or
 - c) any liability which may not be excluded or limited as a matter of English law.

13. General

- 13.1. Without prejudice to Conditions 11.1-11.3 (COVID-19) above, the Club reserves the right to make other changes to these Home Match Ticket Terms and Conditions from time to time, and shall notify you of such changes if they materially affect your rights as a consumer.
- 13.2. You acknowledge that the Club will hold and process data relating to you, which may include personal data, for administrative and legal purposes. The personal data that you provide to the Club shall be processed, stored and transferred in accordance with the terms of the Club's then current Privacy Policy available at [LCFC.com/terms](https://www.lcfc.com/terms).
- 13.3. The invalidity or partial invalidity of any provision of these Home Match Ticket Terms and Conditions shall not prejudice or affect the remainder of these Home Match Ticket Terms and Conditions, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.
- 13.4. The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Home Match Ticket Terms and Conditions or by law shall not constitute a waiver of that right, power or remedy.
- 13.5. These Conditions constitute the entire agreement between the Club and the Home Match Ticket holder in relation to the subject matter contained herein and neither the Club nor the Home Match Ticket holder shall have any claim or remedy in respect of any statement, representation, warranty or undertaking made by or on behalf of any other party in relation to these Conditions which is not set out therein.
- 13.6. Notwithstanding any other provision in these Home Match Ticket Terms and Conditions and with the exception of any Football Authority, no other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Home Match Ticket Terms and Conditions. Nothing in these Home Match Ticket Terms and Conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.
- 13.7. These Home Match Ticket Terms and Conditions and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Home Match Ticket Terms and Conditions (including in relation to any non- contractual disputes or claims).

Section 4 - Away Match Ticket Terms and Conditions

1. Definitions

In these Away Match Ticket Terms and Conditions, the following words and phrases shall have the following meanings:

"Away Match" means that football match in which the Club participates and that takes place at the Host Stadium during the Season as designated upon the ticket to which these Away Match Ticket Terms and Conditions apply;

"Away Match Ticket" means a printed paper ticket or any other form of ticket (and/or any rights arising out of or in connection with any of the foregoing) for admission to the Away Match;

"Club" means Leicester City Football Club;

"Football Authority" means each of the Premier League, The Football League, The Football Association, FIFA, UEFA and other relevant governing body of association football;

"Guest" means a relative, friend, colleague and/or companion to a supporter with a disability who would be entitled to purchase an Away Match Ticket under the Terms & Conditions of Entry;

"Host Club" means the football club playing against the Club at the Host Stadium;

"Host Club Ticket Terms and Conditions" means the terms and Away Match Ticket Terms and Conditions of Away Match Tickets as determined published by the Host Club;

"Host Stadium" means the football stadium and all other locations owned, occupied or utilised by the Host Club at which the Away Match is held;

"Host Stadium Regulations" means any and all regulations issued by the Host Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Host Stadium (including, as applicable and without limitation, the Premier League's Ground Regulations, the PL Commitment and any applicable COVID-19 Supporter Code of Conduct);

"Material" means any audio, visual or audio-visual material or any information or data;

"PL Commitment" means the Premier League's Commitment regarding abusive and discriminatory conduct (which can separately be found on – or accessed via – the Club's website at www.lcfc.com/terms, the Premier League's website at or can be provided upon written request to the Club);

"Season" means the 2022/23 football season;

"Season Ticket" means an admission ticket to all of the Club's relevant matches consisting of The FA Premier League/English Football League first team home league matches played by the Club at King Power during the 2022-23 season; and

"Terms and Conditions of Entry" means each of the rules and regulations of any Football Authority; the PL Commitment; the Host Stadium Regulations; any Host Club Ticket Terms and Conditions; and these Away Match Ticket Terms and Conditions.

2. Purchase and Issue of Away Match Tickets

2.1. The Club may offer Away Match Tickets for sale to Club supporters during the Season (subject to availability). Tickets are sold subject to:

- a) the sales criteria applicable to each Away Match which shall be published on the Club website in advance of each Away Match;
- b) the Host Club Ticket Terms and Conditions;
- c) the Host Stadium Regulations;
- d) these Away Match Ticket Terms and Conditions; and
- e) any other terms and conditions communicated to the purchaser prior to the sale of Away Match

Tickets.

- 2.2. By applying to purchase one or a number of Away Match Tickets and/or using Away Match Tickets to gain entry to a Host Stadium, you hereby warrant and represent that you are a Leicester City supporter, that you satisfy the relevant sales criteria and that you agree to adhere to the Host Club Ticket Terms and Conditions and the Host Stadium Regulations. When a Season Ticket holder purchases and is then assigned an Away Match Ticket, it must be in the same classification/level as their Season Ticket.
- 2.3. Away tickets cannot be upgraded or downgraded and so purchasers must ensure an Away Match Ticket is purchased in the correct classification (i.e. adult, child, concession etc).
- 2.4. The Club sells Away Match Tickets to Leicester City supporters as a representative for the Host Club. Payments for the Away Match Tickets are to be made directly to the Club however these payments shall be forwarded on by the Club to the Host Club.
- 2.5. Away Match Tickets shall be sent to purchasers (or the lead purchaser if purchasing on behalf of a group) once an application to purchase tickets has been accepted and full cleared payment has been received by the Club and the Away Match Tickets have been received by the Club from the Host Club/organiser of the Away Match. The Club shall not have any liability to any purchaser or Guest for any non-delivery or late delivery of any Away Match Ticket documents or other materials resulting from the actions, omissions, malfunctions or interruptions of any postal services, the Host Club or the organiser of the Away Match or resulting from incomplete or inaccurate personal details or addresses provided to the Club. Should any Away Match Tickets purchased not arrive in the post forty-eight (48) hours before the relevant Away Match, the purchaser (or the lead purchaser if purchasing on behalf of a group) should contact the Club immediately.
- 2.6. Purchasers may (at the Club's absolute discretion) be required to collect Away Match Tickets at a nominated collection point at the away destination. The details and conditions of Away Match Ticket collection shall be communicated in the sales criteria published on the Club's official website and/or to the purchaser. Where the purchaser is required to collect in destination, any points will not be awarded until after collection of the Away Match Tickets at the away destination. The Club reserves its right to conduct checks on supporters attending an Away Match at the Host Stadium for any breaches of these Away Match Ticket Away Match Ticket Terms and Conditions.
- 2.7. Purchasers may purchase Away Match Tickets by using any of the following purchase methods:
 - a) via the official Club website; or
 - b) over the telephone by calling **0344 815 5000 (option 1)**.
- 2.8. Supporters with a disability are able to purchase Away Match Tickets via the official Club website providing their account details are up to date as at commencement of the Season. Where a supporter with a disability who has purchased an Away Match Ticket requires a personal assistant or carer to accompany them, the personal assistant/carers of said supporter with a disability shall only receive a ticket free of charge subject to the Host Club Ticket Terms and Conditions and Host Stadium Regulations (subject to availability and the provisions of supporting medical evidence).
- 2.9. The price payable for each Away Match Ticket shall be as set out on the Club's website or as otherwise notified by the Club from time to time. Unless expressly stated otherwise, all prices are inclusive of VAT. The Club takes all reasonable care to ensure that the prices of Away Match Tickets are correct at the time of publishing. If, however, an error is discovered in the published price of any Ticket(s), the Club will contact any purchaser who has already purchased any incorrectly priced Away Match Ticket(s) and such a purchaser shall have the option to either cancel their purchase in exchange for a full refund or confirm their purchase at the correct price (any additional sums due to the Club or partial refund due to the purchaser to be paid as soon as is reasonably possible).
- 2.10. The sale of Away Match Tickets is subject to the purchaser providing the Club with full payment of the relevant price at the time of booking. Purchasers who provide the Club with debit or credit card payment details authorise the Club to use those details to fulfil payment of the price and other fees attributable to the relevant Away Match Ticket(s).
- 2.11. The issue of an Away Match Ticket and subsequent access to the Host Stadium is subject to the Terms and Conditions of Entry (including the PL Commitment).
- 2.12. Away Match Tickets issued under these Away Match Ticket Terms and Conditions are for the use of the person to whom they are assigned to and who must be Club supporters and/or neutral supporters

only. By applying for an Away Match Ticket and/or using the same, you hereby warrant and represent that you are a Club supporter and/or that you are not a Host Club supporter.

- 2.13. It is the responsibility of the Away Match Ticket holder to ascertain the date and kick-off time of all Away Matches, including re-arranged/postponed Away Matches.
- 2.14. The Club and Host Club will not tolerate behaviour (whether verbal, physical, written or otherwise) that is anti-social, discriminatory, offensive, racist, homophobic, threatening, abusive or otherwise targeting someone because of their protected characteristic. If the Club or Host Club finds any supporter committing any of the above offences or behaviours at the Host Stadium, or via online media or any other media, the Club shall be entitled to impose on the supporter such sanction as it considers appropriate in the circumstances, which may include, without limitation, a lifetime ban from all Club fixtures (home and away) and/or withdrawal of the supporter's Away Match Ticket(s), Season Ticket or Membership without reimbursement. In addition, supporters could face arrest and prosecution by the police.
- 2.15. The Club reserves the right to remove any priority points awarded as a result of a supporter purchasing an Away Match Ticket(s) should that supporter not then attend the relevant Away Match(es).
- 2.16. The cancellation rights granted to consumers pursuant to The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 do not apply to Away Match Ticket purchases. Consequently, purchasers of Away Match Tickets will not be able to cancel an Away Match Ticket purchases except in accordance with these Away Match Ticket Terms and Conditions or as otherwise permitted by English law.

3. Admission to the Host Stadium

- 3.1. By purchasing and/or accepting and/or holding an Away Match Ticket and/or using an Away Match Ticket to gain access to the Host Stadium, you:
 - a) certify that you that you have read, understood and accepted;
 - b) agree to be bound by and to comply with; and
 - c) agree to bring to the attention of others, as required below;the Terms and Conditions of Entry (including the PL Commitment).
- 3.2. An Away Match Ticket permits you to occupy the seat indicated on the Away Match Ticket or such other alternative seat of equivalent value as the Club may allocate to you at its reasonable discretion. All access to the Host Stadium pursuant to an Away Match Ticket shall be for the purposes of private enjoyment of the Away Match only, not for any commercial purpose (and no authorisation is given or implied in respect of the carrying out of any commercial activities).
- 3.3. Nothing in these Away Match Ticket Terms and Conditions shall constitute or imply any entitlement to occupy the seat indicated on the Away Match ticket in any subsequent Away Match or season.
- 3.4. Save as set out in Condition 3.5 below, you shall not capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Away Match, any players or other persons present at the Host Stadium, nor may you bring into the Host Stadium or use within the Host Stadium (or provide to, facilitate or otherwise assist another person to use within the Host Stadium) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the relevant Football Authority (or other relevant governing body, as directed by the Club) and/or the Club. The copyright, database right and all other rights, title and interest in and to all Material that you produce at the Host Stadium in relation to the Away Match, any players or other persons present in the Host Stadium and/or the Host Stadium (whether produced in breach of this Condition 3.4 or pursuant to Condition 3.5 below or otherwise) is hereby assigned to the Premier League (or other relevant Football Authority, as directed by the Club), including by way of present assignment of future copyright pursuant to Section 91 of the Copyright Designs and Patents Act 1988. You further agree (if and whenever required to do so by the Premier League (or other relevant Football Authority, as directed by the Club)) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Premier League (or other relevant Football Authority, as directed by the Club) absolutely and with full title guarantee.

- 3.5. Mobile telephones and other mobile devices are permitted within the Host Stadium PROVIDED THAT:
- 3.5.1. they are used for personal and private use only (which for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing or any other communication of any Material for any commercial purposes); and
 - 3.5.2. no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published nor otherwise made available to any third parties including without limitation, via social networking sites.
- 3.6. Save for official Club merchandise and/or other football-related clothing worn in good faith, you shall not bring into, use, wear or display within the Host Stadium any sponsorship, promotional or marketing materials. All holders of Away Match Tickets must adhere to any relevant dress code in place at the Host Stadium when attending an Away Match.
- 3.7. You shall not offer or distribute (either free or for sale by any person) within the Host Stadium any consumer article or commercial product of any nature. For the avoidance of doubt, this Condition shall not prevent the lawful distribution of text publications in any format which do not infringe Condition 3.6 above where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.
- 3.8. Without prejudice to the representation set out in Condition 2.1 above, and in light of the Away Match Ticket holders being grouped together in designated areas, any attempt to gain access to the Host Stadium wearing or carrying apparel (including, without limitation, hats and/or scarves) that demonstrate support for the Host Club or any Club other than the Club, may result in admission being refused or you being ejected from the Host Stadium; in such circumstances no refund or alternative seat will be offered.
- 3.9. Purchasers and guests agree to conduct themselves at all times in a manner befitting a representative of the Club and agree not to do anything or procure anything to be done (in each case including over the counter, by phone or by social media) that will, or is likely to, bring the name or reputation of the Club into disrepute.

4. Use of Away Match Ticket

- 4.1. The unauthorised sale or disposal of an Away Match Ticket may amount to a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006, this includes but is not limited to:
- 4.1.1. offering to sell an Away Match Ticket (including, without limitation, via any website or online auction site);
 - 4.1.2. exposing an Away Match Ticket for sale;
 - 4.1.3. making an Away Match Ticket available for sale by another person;
 - 4.1.4. advertising that an Away Match Ticket is available for purchase, which for the avoidance of doubt (and by way of example only) means that an Away Match Ticket may not be offered as a prize in any promotion or competition;
 - 4.1.5. transferring, lending or selling an Away Match Ticket to any third party as part of a hospitality or travel package; and
 - 4.1.6. giving (or offering to give) an Away Match Ticket to a person who pays or agrees to pay for some other goods or services (or offers to do so);

all save as expressly authorised by the relevant Football Authority or the Club.

- 4.2. The Club will inform the police as soon as it becomes aware that an Away Match Ticket has been sold or disposed of illegally and will press for charges to be brought against those breaking this law. If you are convicted of a ticket touting offence, or the Club reasonably suspects you have committed such an offence anywhere in the world, the Club will notify the relevant Football Authority who may in turn notify other football clubs, event holders and/or the relevant law enforcement authorities. The information that the Club shares may include your personal data, including your name, contact details, information about the offence and about ticket purchases (including payment details). You

acknowledge that the Club will process your personal data in accordance with the Club's Privacy Policy, which can be found at LCFC.com/terms. We will use this to identify and prevent ticket touting offences and disorder at matches. If you suspect that ticket touting is taking place in or around the Host Stadium, the Club requests that you promptly report your suspicions to the Host Club, Club and the police.

- 4.3. The Away Match Ticket will remain the property of the Host Club at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of the Host Club or any police officer. The Host Club reserves the right to require the immediate return of the Away Match Ticket at any time.
- 4.4. Any Away Match Ticket obtained or used in breach of the Terms & Conditions of Entry (including the PL Commitment) shall be automatically void and all rights conferred or evidenced by such Away Match Ticket shall be nullified. Any person seeking to use an Away Match Ticket in breach of the Terms and Conditions of Entry in order to gain entry to the Host Stadium or remain at an Away Match will be considered to be a trespasser and may be refused entry to, or ejected from, the Host Stadium in respect of a particular Away Match and/or may have his/her Away Match Ticket cancelled or withdrawn. In the event of any cancellation and withdrawal in accordance with this Condition 4.4, no refund shall be payable. The Club further reserves its right to take any legal or disciplinary action against any person(s) as it sees fit in connection with such matters, including imposing a ban on such supporter from the Stadium for future home and/or away matches and the removal of any further right or ability to purchase either home match tickets or Away Match Tickets.
- 4.5. If a purchaser or Guest suspects that ticket touting is taking place in or around the Host Stadium, the Club requests that they promptly report their suspicions to the Host Club and to the police.

5. Changes to Dates, No Refunds and Exchanges

- 5.1. No guarantees can be given by the Club that the Away Match will take place at a particular time or on a particular date. Subject to Condition 5.2 below, the Club and/or the Host Club reserves the right to reschedule any Away Match without notice and without any liability whatsoever. No refunds shall be due and payable by the Club for any Away Match Tickets purchased through the Club.
- 5.2. Away Match Tickets are non-refundable and non-transferable. Refunds will only be considered in exceptional circumstances and any refunds will be solely at the Host Club's discretion. In all cases, the Host Club's decision is final.
- 5.3. The Club is unable to relocate any Away Match Tickets.

6. Forgotten, Lost or Stolen Away Match Tickets

- 6.1. In order to gain admission to the Host Stadium, the Away Match Ticket must be presented in its entirety at the Away Match.
- 6.2. The Host Club shall not be obliged to issue any replacement for a forgotten, lost, stolen or damaged Away Match Ticket.

7. Cancellation and Withdrawal of Away Match Ticket

- 7.1. Without prejudice to any other remedies it may have, the Club shall have the right, at its absolute discretion, in the case of any serious or persistent breach of these Away Match Ticket Terms and Conditions or the Terms and Conditions of Entry (including any activity in contravention of the PL Commitment) to cancel and withdraw any Away Match Ticket issued to a purchaser.
- 7.2. If an Away Match Ticket holder is not 18 years old or over, his/her parent(s) and/or guardian(s) are responsible for their actions, conduct and compliance with the Terms and Conditions of Entry.
- 7.3. In the event that your Away Match Ticket is withdrawn or cancelled for any reason whatsoever, the Club reserves the right to exclude you from King Power Stadium and/or to impose a banning order upon you and/or to withdraw your Season Ticket or Membership and/or to disqualify you from applying for any Home Match ticket, Away Match ticket or Season Ticket at its discretion, and to notify any Football Authority and/or other football clubs of such exclusion and/or disqualification (and the reason(s) for such exclusion and/or disqualification). Where your Away Match Ticket is withdrawn or cancelled following a determination that you engaged in prohibited activity under the PL Commitment, the Club (and/or Host Club) will also notify the Premier League and all other football clubs in the Premier League competition to ensure that the applicable sanction is enforced by all such clubs.

8. Filming and Photography

- 8.1. All Away Match Ticket holders who enter the Host Stadium acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes by the Host Club or others (including the relevant Football Authority, commercial partners and accredited media organisations), and use of an Away Match Ticket to enter the Host Stadium constitutes consent to such use in perpetuity, by way of any present or future media, for any purpose deemed reasonable by the Host Club. You further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify you as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Away Match Ticket Terms and Conditions or the Terms and Conditions of Entry (including any breach of the PL Commitment). Information about the Club and/or Host Club's use of personal data will be brought to Away Match Ticket holders' attention by the Club and/or Host Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the Host Stadium). Away Match Ticket holders should contact the Club for further information.
- 8.2. Further to Condition 8.1 above, if such person is under 18 years of age, either (i) the parent, guardian or responsible adult who is accompanying them into the Stadium shall be deemed to have provided consent on their behalf, or (ii) to the extent that such person is not accompanied by a parent, guardian or responsible adult, by that person entering the Stadium, that person's parent or guardian shall be deemed to have provided consent on their behalf.
- 8.3. All Away Match Ticket holders agree that the matches for which Away Match Tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Host Stadium where an Away Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Away Matches.

9. Exclusion of Liability

- 9.1. The Club hereby excludes any liability for loss, injury or damage to persons/property in or around the Host Stadium except in respect of death or personal injury resulting from any negligence of the Club or any other liability of the Club which cannot be excluded under applicable law.
- 9.2. Neither the relevant Football Authority nor the Club shall be responsible for any interruptions and/or restrictions to the view of the Away Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.
- 9.3. Subject to Condition 10.1 (COVID-19), the Club expressly excludes all liability resulting from:
 - 9.3.1. any failure or delay by the Club in carrying out any of its obligations under these Away Match Ticket Terms and Conditions;
 - 9.3.2. the alteration of the dates and times of Away Matches; and
 - 9.3.3. the abandonment, postponement or cancellation of Away Matches.
- 9.4. The Club shall have no liability whatsoever to any purchaser and/or Guest for any indirect or consequential loss or damage, loss of enjoyment or travel/accommodation costs.

10. General

- 10.1. **COVID-19.** The Club reserves the right to amend these Away Match Ticket Terms and Conditions (and/or the basis on which the Away Match Tickets) as it determines, in order to retain the appropriate flexibility to ensure an appropriate and fair approach in respect of any circumstances arising from the COVID-19 pandemic. This may include, without limitation, the Club making any such amendments as are required or recommended in order to comply with applicable laws, regulations or guidance.
- 10.2. Without prejudice to Condition 10.1, the Club reserves the right to make further changes these Away Match Ticket Terms and Conditions from time to time, and shall notify you of such changes if they materially affect your rights as a consumer.
- 10.3. You acknowledge that the Club will hold and process data relating to you, which may include personal data for administrative and legal purposes. The personal data that you provide to the Club

shall be processed, stored and transferred in accordance with the terms of the Club's then current privacy policy available on the Club's official website.

- 10.4. The invalidity or partial invalidity of any provision of these Away Match Ticket Terms and Conditions shall not prejudice or affect the remainder of these Away Match Ticket Terms and Conditions, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.
- 10.5. The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Away Match Ticket Terms and Conditions or by law shall not constitute a waiver of that right, power or remedy.
- 10.6. The Terms and Conditions of Entry constitute the entire agreement between the Club and the Away Match Ticket holder and neither the Club nor the Away Match Ticket holder shall have any claim or remedy in respect of any statement, representation, warranty or undertaking made by or on behalf of any other party in relation to the Terms and Conditions of Entry which is not set out therein.
- 10.7. If there is any conflict, ambiguity or inconsistency between any provision of these Away Match Ticket Terms and Conditions and any provision of the Host Stadium Regulations, the relevant provision of these Away Match Ticket Terms and Conditions shall take precedence.
- 10.8. Notwithstanding any other provision in these Away Match Ticket Terms and Conditions and with the exception of any Football Authority, no other person other than you or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Away Match Ticket Terms and Conditions. Nothing in these Away Match Ticket Terms and Conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.
- 10.9. These Away Match Ticket Terms and Conditions and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with these Away Match Ticket Terms and Conditions (including in relation to any non-contractual disputes or claims).
- 10.10. In the event of any conflict between these Away Match Ticket Terms and Conditions and the Host Club Ticket Terms and Conditions, the terms of the latter shall prevail.

Section 5 - Car Parking Terms and Conditions

The Club has available for purchase a number of parking spaces (including both standard and accessible spaces) at the Car Parks for use prior to and during Matches held at the Stadium. The following terms and conditions shall apply to all purchases of a Seasonal Car Park Pass as well as a single Match Day Car Park Pass at the Stadium: -

1. Car Park Passes may be purchased at the prices published by the Club from time to time. Car Park Passes are sold subject to availability. The Club reserves the right to refuse to sell any Car Park Pass to any person, including to persons who are or have been ejected or banned from entering the Stadium or who are subject to have been subject to the suspension of their Season Ticket.
2. All vehicles are left at the owner's risk in the Car Park(s) and a Car Park Pass holder will be responsible for any loss, theft, injury or damage to either the vehicle or any articles left or displayed in the vehicle. Use of the Car Park(s) is subject to compliance with the Club's Ground Regulations at all times.
3. The Club accepts no liability for any loss or damage to anyone using the Stadium (Car Park A and B), Raw Dykes Road (Car Park C), Filbert Street (Car Park D) or Car Park E car parks on a Match day.
4. Seasonal Car Park Passes are valid for First Team, home League Matches only and may only be purchased by Season Ticket holders. For any other fixtures, including domestic and European Cup fixtures, Development Squad and Academy fixtures, pre-season friendlies or any other additional fixtures staged at the Stadium, a charge will be payable, as advertised in advance by the Club on their official website and/or via social media. Supporters will be required to purchase a Car Park Pass **in advance** of any such fixtures in order to secure parking.
5. Cars must be parked at least one (1) hour prior to kick off. **Seasonal Car Park Pass holders will NOT be allowed into Car Parks after this time.** No refunds are available under any circumstances should supporters fail to arrive prior to these deadlines. Please also be advised that in line with safety regulations, you will NOT be allowed to exit the Car Park any earlier than one (1) hour AFTER the final whistle, or as directed by Club officials to ensure public safety.
6. Drivers must adhere to the 10mph speed limit in place on all Car Parks. Drivers are expected to drive in an appropriate manner at all times and should adhere to instructions given by Club officials. Failure to adhere to these instructions may lead to the withdrawal of a Car Park Season Pass without refund.
7. Car Park Passes are for standard vehicles only, e.g. no minibuses or coaches.
8. Car Park spaces are clearly marked out and all cars should be parked inside a designated space. The Club reserves the right to tow away vehicles that are parked in an inappropriate manner and a release fee will be payable.
9. A Seasonal Car Park Pass cannot be refunded or cancelled by the supporter during the course of the Season unless on exceptional or compassionate grounds, on a case by case basis, and would in any event be subject to a £30.00 cancellation charge.
10. A Seasonal Car Park Pass is personal to the Season Ticket Holder and is non-transferrable. Subject to Condition 13 of these Car Parking Terms and Conditions, no refund shall be given on any cancellation of any Seasonal Car Park Pass or Match Day Car Park Pass and no partial refund shall be given in respect of any Matches for which a Seasonal Car Park Pass is not used.
11. The Club cannot accept any responsibility for Seasonal Car Park Passes which are either lost or damaged beyond use. No replacements are permitted for lost or stolen Seasonal Car Park Passes.
12. A Seasonal Car Park Pass is purchased in conjunction with a Season Ticket. The Club reserves the right to cancel or rescind a Seasonal Car Park Season Pass if your Season Ticket is cancelled or withdrawn for any reason.
13. The Club reserves the right to vary these Car Parking Terms and Conditions in order to ensure an appropriate and fair approach in respect of any circumstances arising from the COVID-19 pandemic. By way of example only, it is possible that the future progression of the COVID-19 pandemic may require that the capacity of the Stadium is restricted for particular Match(es) and/or that certain Match(es) are played behind closed doors. If, as a result of such restrictions, a Seasonal Car Park Pass holder is not eligible to attend a Match (or Matches) and use their Seasonal Car Park Pass, then, at the end of the Season, the Club will issue a pro rata refund to the Seasonal Car Park Pass holder based on

the number of Matches that the Seasonal Car Park Pass holder was not eligible to attend. Alternatively, the Seasonal Car Park Pass holder may elect to have any refund due to them under this Condition applied to the cost of a Seasonal Car Park Pass for the following season.

14. Without prejudice to Condition 13, the Club reserves the right to make other variations to its Car Park Terms and Conditions from time to time. Any variations will be advertised via the Club's communication channels including the website www.lfc.com and the social media channels and/or in the press.
15. The Club reserves the right to relocate you to another nominated Club Car Park from time to time.
16. Your Car Park Pass must be clearly displayed inside your vehicle.
17. If the terms and conditions are not accepted, your Seasonal Car Park Pass should be returned immediately to the City Sales Centre at the Stadium within fourteen (14) days of purchase provided it has not been used.
18. Car Park spaces for Supporters with a Disability – Seasonal and Match Day Car Park Passes for accessible spaces in the Car Park are available to purchase (subject to availability). Individuals who wish to purchase a Car Park Pass for an accessible space should apply to the Club and may be required to provide supporting evidence of their requirement for an accessible space. No vehicle may be parked within an accessible space unless it has a suitable Car Park Pass (and displays the requisite accessibility accreditation if required).
19. Car Park Pass holders acknowledge and agree that the personal data provided by them to the Club in the purchase of a Car Park Pass shall be collected, stored and used by the Club in accordance with the applicable data protection law and the Club's Privacy Policy (available on the Club's website).
20. Season Ticket Holders (and Guests, if applicable) acknowledge and agree to the use and operation of CCTV at all times.

Section 6 - LCFC Supporters with a Disability – Additional Terms and Conditions

1. The following additional terms and conditions shall apply to any Supporter with a Disability that has been registered with the Club. A Supporter with a Disability shall mean any supporter of the Club who has a physical or mental disability that has a "substantial" and "long term" negative effect on their ability to do normal daily activities.
2. Supporters with a Disability who can provide the Club with any of the following as proof of their disability shall be entitled to purchase a Membership or match ticket under the applicable criteria at a prevailing disability price as set by the Club for its qualifying Supporters with a Disability. This Membership shall include the opportunity to purchase a free personal assistant ticket for each match attended by the Supporter with a Disability. The qualifying criteria is as follows (or as otherwise determined at the discretion of the Club):
 - Enhanced rate of Personal Independent Payment (PIP) for mobility;
 - Receipt of the Disability Living Allowance at Middle/Higher Rate;
 - Receipt of the Attendance Allowance;
 - Receipt of the Employment and Support Allowance;
 - Blind or partially sighted registration certificate, CredAbility Access Card; and/or
 - Any other special documentation at the discretion of the Club.

Any Supporter with a Disability meeting the above criteria but wishing to sit outside the designated area will not receive a concessionary price, however they will be eligible for a free ticket for their personal assistant.

Proof of disability must be provided to the Club at least four (4) weeks prior to the start of the Season. Where such proof is not provided, the Club reserves the rights to cancel the Membership and/or not apply any concessionary prices and to cancel the personal assistant ticket.

3. Any ticket (of whatever nature) provided for a personal assistant for a Supporter with a Disability is provided in order for the personal assistant to care for Supporter with a Disability and is only valid when the personal assistant is accompanying the Supporter with a Disability.
4. The personal assistant is not deemed to be a Member in their own right and as such are not entitled to any other benefits to which a Member is entitled. Should the personal assistant wish to attend the Match without the Supporter with a Disability, the personal assistant must upgrade the Supporter with a Disability Match ticket in accordance with a process directed by the Club, including by paying the full Match ticket price and the personal assistant ticket must be returned to the Club. Failure to do so and any abuse of these Terms and Conditions by any personal assistant may result in ejection from the Stadium and cancellation of the Membership without refund. For the avoidance of doubt all personal companions/carers are required to comply with these Terms and Conditions, including the Ground Regulations.
5. The personal assistant should sit with the Supporter with a Disability to assist them and whilst the Club accept that the personal assistant may be another Supporter with a Disability or a young person, the Club requests that the personal assistant is fully capable of meeting the needs of the Supporter with a Disability. It should also be noted that when entering the Stadium, the personal assistant must enter at the same time as the Supporter with a Disability. Although a Supporter with a Disability can enter the Stadium on their own, the personal assistant will not be admitted without being in the presence of the Supporter with a Disability.
6. Personal assistant tickets are transferable, however the Membership for the Supporter with a Disability is not. Should any Supporters with a Disability or personal assistant be found to be abusing these Terms and Conditions or any other policy relevant to Supporters with a Disability, the Club reserves the right to deny entry or to take further action (which may include the suspension and/or cancellation of the assistant tickets/Membership).

7. The Membership for the Supporter with a Disability can only be used by the named individual and is not transferable and details of the personal assistant must be provided to the Club.
8. The Club will make every effort to allocate the personal assistant with a seat adjacent to the Supporter with a Disability, however, if this is not possible, the Club will allocate the closest available seat in proximity to the Supporter with a Disability.
9. Please note that stewards and members of staff may carry out checks on all Members and/or ticket holders. Any abuse of the concessionary scheme for Supporters with a Disability will be dealt with severely and will result in the loss of the applicable Membership and the right to eject the individuals from the Stadium.

Section 7 - Ground Regulations (Season 2022/23)

Notice: Entry to the Ground is expressly subject to acceptance by the visitor of these Ground Regulations and the rules and regulations of FIFA, UEFA, The Football Association, the Premier League and The English Football League (EFL) in respect of the relevant competition and the terms of the Supporter Code of Conduct (if any). The Ground Regulations incorporate the Club's Customer Charter (if any) and the Premier League's Commitment Regarding Abusive and Discriminatory Conduct. Entry to the Ground shall constitute acceptance of the Ground Regulations.

"**Club**" means this football club.

"**Discrimination Commitment**" means the Commitment Regarding Abusive and Discriminatory Conduct to be adhered to by all those attending the Grounds which can be found on – or accessed via – the Club's website, the Premier League's website, viewed at the Ground or can be provided upon written request to the Club.

"**Football Authority**" means each of the Premier League, The English Football League (EFL) League, The Football Association, the Football Association of Wales, FIFA, UEFA and any other relevant governing body of association football.

"**Ground**" means this football stadium and all locations owned, occupied or utilised by the Club.

"**Illegal Substance**" means any drug which is not legally obtainable, or which is legally obtainable but has not been legally obtained. The term includes prescribed drugs not being used for prescribed purposes.

"**Match**" means any association football match (or any part or aspect of such a match) taking place at the Ground.

"**Material**" means any audio, visual and/or audio-visual material and/or any information or data.

"**Supporter Code of Conduct**" means the code of conduct to be adhered to by all those attending the Grounds which can be found on – or accessed via – the Club's website or can be provided upon written request to the Club.

- 1 Notwithstanding possession of any ticket the Club, any police officer or authorised steward may refuse entry to (or eject from) the Ground any person:
 - 1.1 that fails (or in the Club's reasonable opinion is likely to fail) to comply with these Ground Regulations and/or the Discrimination Commitment and/or the Supporter Code of Conduct and/or any reasonable instruction issued by a police officer or authorised steward or officer of the Club; and/or
 - 1.2 whose presence within the Ground is, or could (in the Club's reasonable opinion), constitute a source of danger, nuisance or annoyance to any other person.
- 2 On no account will admission be granted to a person:
 - 2.1 who is the subject of a current Banning Order under the Football Spectators Act 1989 (as amended); or
 - 2.2 who has been convicted of ticket touting offences under section 166 of the Criminal Justice and Public Order Act 1994 (as amended); or
 - 2.3 who is the subject of a current sanction under the Discrimination Commitment (as amended from time to time).
- 3 The Club excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the Ground.
- 4 No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date and the Club reserves the right to reschedule the Match without notice and without any liability whatsoever, save only to the extent provided pursuant to paragraph 5.
- 5 In the event of the postponement or abandonment of the Match, refunds (if any) will be made in accordance with the Club's Customer Charter. The Club will have no further liability whatsoever,

including (but not limited to) any indirect or consequential loss or damage, such as (but not limited to) loss of enjoyment or travel costs.

6 All persons seeking entrance to the Ground acknowledge the Club's right to search any person entering the Ground and to refuse entry to or eject from the Ground any person refusing to submit to such a search.

7 The following articles must not be brought within the Ground – Illegal Substances, knives, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to the Ground.

8 Further, you may not bring into the Ground:

8.1 any sponsorship, promotional or marketing materials save in respect of official club merchandise and/or other football related clothing worn in good faith;

8.2 any flags or banners larger than those maximum dimensions permitted by the Club from time to time (or, in the absence of such stipulations, 2 metres x 1 metre) and/or of an offensive nature;

8.3 nor may you offer (either free or for sale by any person) any goods (including literature) of any nature,

without the express written approval of the Club's management.

9 The following activities are strictly forbidden and will result in arrest and/or ejection from the Ground:

9.1 use of threatening behaviour, foul or abusive language;

9.2 attempting to enter the Ground or be inside the Ground whilst under the influence of an Illegal Substance; and/or

9.3 being in possession of an Illegal Substance when entering the Ground or inside the Ground.

10 Racial, homophobic or discriminatory abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground.

11 The following acts constitute prohibited activity under the Discrimination Commitment:

11.1 Any conduct, act or statement, whether express or implied, that is abusive insulting, intimidating or offensive; or

11.2 Any conduct, act or statement, whether express or implied, that is discriminatory by means of race, religion or belief, gender, sexual orientation, disability, colour or national or ethnic origin; or

11.3 Any other activity in contravention of the Discrimination Commitment.

Any individual found to have engaged in prohibited activity under the Discrimination Commitment may be subject to a ban from all Matches and all other association football match (or any part or aspect of such a match) taking place at all other Premier League stadia in accordance with the Discrimination Commitment.

12 The following acts are offences under the Football (Offences) Act 1991 (as amended):

12.1 The throwing of any object within the Ground without lawful authority or excuse.

12.2 The chanting of anything of an indecent or racist nature.

12.3 The entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse.

Conviction may result in a Banning Order being made.

- 13 All persons entering the Ground may only occupy the seat allocated to them by their ticket and must not move from any one part of the Ground to another without the express permission or instruction of any steward, officer of the Club and/or any police officer.
- 14 Nobody may stand in any seating area whilst play is in progress. Persistent standing in seated areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.
- 15 The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Ground shall be permitted to climb any structures within the Ground.
- 16 Premier League stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.
- 17 Mobile telephones and other mobile devices are permitted within the Ground PROVIDED THAT (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (ii) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites.
- 18 Under the Sporting Events (Control of Alcohol etc.) Act 1985 (as amended), the following are offences for which a person can be arrested by a police officer and conviction could result in a Banning Order being made:
- 18.1 Attempting to enter the Ground or being inside the Ground whilst drunk; and/or
- 18.2 Being in possession of any intoxicating liquor, or bottle, can or other portable container and which could cause damage or personal injury, when entering the Ground or in a public area of the Ground from which the event can be directly viewed.
- 19 Any individual who has entered any part of the Ground designated for the use of any group of supporters to which he does not belong may be ejected from the Ground either for the purposes of his own safety or for any other reason.
- 20 Save as set out in paragraph 17 above, no person (other than a person who holds an appropriate licence) may capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Ground and/or the Ground, nor may they bring into the Ground or use within the Ground (or provide to, facilitate or otherwise assist another person to use within the Ground) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material.
- 21 The copyright, database rights and any other intellectual property rights in and to all Material that you produce at the Ground in relation to the Match, any players or other persons present in the Ground and/or the Ground (whether produced in breach of paragraph 20 above, or pursuant to paragraph 17 above, or otherwise) is hereby assigned (including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988) to the Club and the Premier League. You further agree (if and whenever required to do so by the Club and/or the Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Club and the Premier League absolutely and with full title guarantee.
- 22 No goods (including literature) of any nature may be offered either free or for sale by any person within the Ground without the express written permission of the Club.
- 23 Tickets are not transferable and may not be offered for sale without the prior written permission of the Club or otherwise in accordance with the relevant ticket terms and conditions. Any tickets that are transferred are transferred subject to these Ground Regulations. Any tickets offered for sale may be confiscated by any steward, officer of the Club or any police officer. The Club reserves the right to refuse admission to or eject from the Ground, and/or "blacklist", any person who has offered for sale or transferred his/her ticket in contravention of the relevant ticket terms and conditions (and/or the holder of any ticket that has been transferred in contravention of the relevant ticket terms and conditions). Tickets remain the property of the Club at all times.

- 24 CCTV cameras are in use around and in the Ground. Body worn video cameras recording video and/or audio may also be used as appropriate, to record images or audio which identifies you as an individual, for example to record prohibited behaviours as referenced in paragraphs 9, 10 and 11. The Club may itself use or pass to the police or any Football Authority or other clubs, any recordings for use in any proceedings. Please read the Discrimination Commitment data protection notice on the Club's and Premier League's website relating to this use of your personal information.
- 25 At all times whilst present in the Ground, persons must comply with any and all instructions of any steward or officer of the Club and/or any police officer (including without limitation any instructions regarding health and safety such as those in respect of communicable diseases (and such persons shall comply with any government guidelines in respect of the same)). Failure to comply with any instruction may lead to immediate ejection from the Ground.
- 26 By entering the Ground, all persons are acknowledging that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes by the Club, the Premier League or others (including commercial partners and accredited media organisations) and entry into the Ground constitutes consent to such use. You further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify you as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Ground Regulations. Information about the Club's use of your personal data will be brought to your attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the ground). For further information please contact the Club.
- 27 All ticket holders agree that the Matches for which the tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Ground where a Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Matches.
- 28 Further to paragraph 26, if such person is under 18 years of age, the parent, guardian, or responsible adult who is accompanying them into the Ground shall be deemed to have provided consent on their behalf.
- 29 Before entering the Ground you may be asked to undertake temperature checks and/or any other testing regarded as prudent in order to safeguard against COVID-19 risk. Please read the Data Protection Notice on the Club's website relating to this use of your personal information.
- 30 **Refused entry to (or ejection from) the Ground may lead to further action by the Club including, but not limited to, the withdrawal of any season ticket (without reimbursement), Club Membership and other benefits. Please read the applicable Terms & Conditions of Entry.**

Section 8: COVID-19 Supplemental Membership Terms and Conditions

The Club may publish supplemental terms from time to time if required to deal with the ongoing management of the COVID-19 pandemic.

Section 9: COVID-19 Supporter Code of Conduct

The Club may publish a COVID-19 Supporter Code of Conduct from time to time if required to deal with the ongoing management of the COVID-19 pandemic.