

General Gift Card and Voucher Terms & Conditions

1. These general terms and conditions apply to all Leicester City Football Club Limited (“**LCFC**”) gift cards and vouchers, whether issued electronically or physically.
2. LCFC gift cards and vouchers may only be redeemed in accordance with the individual gift card or voucher’s terms and conditions. Please see the applicable gift card/voucher for more information. Exclusions may apply.
3. In the event of any conflict between these general terms and conditions and the individual gift card or voucher’s terms and conditions (together, the “Terms and Conditions”), the individual gift card or voucher’s terms and conditions shall prevail.
4. In all cases, you must use the unique code to redeem your gift card.
5. For gift cards with a monetary value: (i) if a gift card is redeemed to make payment for products exceeding the value of the gift card, the purchaser must pay the remaining sum; (ii) if a gift card is redeemed to make payment for products below the value of the gift card, the remaining balance will remain on the gift card and can be used for future ticketing purchases before the expiry date.
6. You cannot use a gift card or voucher to discharge indebtedness in respect of any LCFC account. Gift cards are not exchangeable for cash or another gift card or voucher.
7. Gift cards will not be replaced if lost, damaged or stolen.
8. Once a gift card or voucher has expired, it will be invalidated and any remaining balance will be lost.
9. Where goods or services purchased with a gift card or voucher are subsequently returned or exchanged for goods or services of a lower price, monies owing will be refunded to a gift card or voucher.
10. LCFC reserves the right to refuse to accept a gift card or voucher which it is deemed to have been tampered with, duplicated or which otherwise is suspected to be affected by fraud.
11. All ticketing purchases made using a gift card or voucher are subject to the applicable ticketing terms and conditions available at lcfccom/terms.
12. Gift cards and vouchers do not give any priority or entitlement to purchase any match tickets, season tickets, tours or memberships. To avoid disappointment, please check the recipient is able to use the gift card or voucher before purchase.
13. LCFC reserves the right to amend these Terms and Conditions where it consider it reasonable and necessary to do so.
14. LCFC hereby excludes any liability for loss, injury or damage to persons/property in relation to the use of LCFC gift cards or vouchers, except in respect of death or personal injury

resulting from any negligence of LCFC or any other liability of LCFC which cannot be excluded under applicable law. LCFC's liability under and/or in connection with LCFC gift cards and vouchers shall be limited to the price paid for such gift card or voucher.

15. You acknowledge that LCFC will hold and process data relating to you, which may include personal data, for administrative and legal purposes. The personal data that you provide to LCFC shall be processed, stored and transferred in accordance with the terms of LCFC's then current privacy policy available on lcfc.com.
16. The invalidity or partial invalidity of any provision of these Terms and Conditions shall not prejudice or affect the remainder of these Terms and Conditions, which shall continue in full force and effect. If any invalid, unenforceable or illegal provision of this agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.
17. The Terms and Conditions constitute the entire agreement between LCFC and the gift card/voucher purchaser and/or holder (as applicable) in relation to the subject matter contained herein, and neither LCFC nor the gift card/voucher purchaser and/or holder (as applicable) shall have any claim or remedy in respect of any statement, representation, warranty or undertaking made by or on behalf of any other party in relation to the Terms and Conditions which is not set out therein.
18. Notwithstanding any other provision in the Terms and Conditions, no other person other than you or LCFC has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of the Terms and Conditions. Nothing in the Terms and Conditions shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act.
19. The Terms and Conditions and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales in relation to any dispute or claim arising out of or in connection with the Terms and Conditions (including in relation to any non-contractual disputes or claims).